

**Subject:** RE: Cruise outreach

**From:** Luis Solis

**Date:** 10/12/2016 04:56 PM

**To:** Elise Swanson <eswanson@sanpedrochamber.com>, Lorena Parker <lparker@sanpedrobid.com>

**CC:** Augie Bezmalinovich <abezmalinovich@portla.org>, Jonathan Williams <jwilliams@labattleship.com>, Susan Kaplon-Wong <susan@twosw.com>

Hi Lorena/Elise & team,

Sorry for the slow response on this.

Just now caught up on the usual workload, after our office move.

I know Susan Wong from past years working together! (copied on this message)

I have Thursday and Friday this week open if that works for you.

Either at the SP Chamber of commerce or our Metro office at Pier 93.

I can do:

Thurs 10/13 at 7am or between 1pm and 3pm

Friday 10/14 at 7am or between 1pm and 3pm

Or next week:

Thursday 10/20 (Crown Princess in port, can meet at pier 93)

Friday 10/21 between 1pm and 3pm

I'll put together a calendar from what I can gather from Ports America, and fill in gaps of information where they exist. Have this for all next week.

**LUIS SOLIS**

**GROUND SERVICES MANAGER**

**METRO SHORE SERVICES** | Los Angeles World Cruise Center

**DIRECT:** 562.283.8962 | **PHONE:** 562.276.0711 Ext: 100 | **FAX:** 562.276.0675

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**From:** Elise Swanson [mailto:eswanson@sanpedrochamber.com]

**Sent:** Tuesday, October 4, 2016 11:08 AM

**To:** Lorena Parker <lparker@sanpedrobid.com>; Luis Solis <luis.solis@metroshore.com>

**Cc:** Augie Bezmalinovich <abezmalinovich@portla.org>; Jonathan Williams <jwilliams@labattleship.com>

**Subject:** RE: Cruise outreach

Hi,

We also need to include Susan Wong in the conversation. I met her last week and dropped off materials to her. I believe she works for Luis and she is on the front lines of passenger service and information.

Elise Swanson  
President/CEO  
San Pedro Chamber of Commerce  
(310) 832-7272 (office)  
(310) 590-6311 (cell)

*The San Pedro Chamber of Commerce is a non-profit 501 (c) (6) membership organization. The mission of the San Pedro Chamber of Commerce is to promote, support, and advocate the interests of the business community. Our vision is to make San Pedro a better place to live, work, and visit.*

**From:** Lorena Parker [mailto:lparker@sanpedrobid.com]

**Sent:** Tuesday, October 04, 2016 10:44 AM

**To:** Luis Solis <luis.solis@metroshore.com>

**Cc:** Elise Swanson <eswanson@sanpedrochamber.com>; Augie Bezmalinovich <abezmalinovich@portla.org>; Jonathan Williams <jwilliams@labattleship.com>

**Subject:** Re: Cruise outreach

Luis,

I would like to continue the conversation regarding how to best communicate with the cruise ship passengers ahead of their arrival, how we can create collateral material for them (i.e. visitor maps) and offer them free trolley service.

When would be a good time to meet?

Lorena Parker  
*Executive Director*  
*San Pedro Property Owners' Alliance*  
**San Pedro Historic Waterfront  
Business Improvement District**  
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